



## **Policies**

### **Refunds**

All requests for refunds are to be in writing within 2 weeks of the start of the session. There will be a \$35 charge applied for your Skate Canada Fee as well as a \$20 administration fee that will accompany any granted refund.

NO refund will be granted outside of the 2 week period

### **Medical/Injury Requests**

Medical/injury requests are to be CREDIT only. They will be considered after 4 or more weeks have been missed by the skater and we (The Board) reserve the right to request a medical note from a physician.

### **NSF Payments**

NSF cheques will be charged \$25 for the first cheque and will be at the discretion of the Treasurer as to further consequence.

### **Overdue Accounts**

Any member whose account is past due by 15 days will be notified. If the fees are not paid within thirty (30) days, all privileges of membership including the right to try tests will be revoked.

### **Session Moves**

Session moves for the Fall/Winter session will ONLY occur prior to the start of the Fall/Winter session and on January 1<sup>st</sup>. All moves will be done in priority of the receipt of the request. There will be no moves between September and January, and after January before the end of the Fall/Winter session. Session moves can also occur prior to Spring and Summer sessions

### **Volunteer Hours**

Hours must be completed by ADULT family members. Volunteer hours contributed by skaters do not count towards the total

### **General**

Skate Canada Brampton shall not, in any way, be responsible for the loss of property, damage, or injuries to persons, including participants while on the premises.

Membership will be closed for any session, which becomes filled. The club reserves the right to change categories or ice times without notice at any time during the skating year and may preempt ice times for test days and competitions.

Ice cancellation due to extenuating circumstances (i.e. weather) will not be refunded or rescheduled.